



Palatia Malz GmbH • Postfach 10 43 20 • D-69033 Heidelberg

Kurfürsten-Anlage 52
D-69115 Heidelberg
T +49 (0)6221 6466-0
F +49 (0)6221 6466-99
E info@bestmalz.de
www.bestmalz.de

We are deeply disturbed and concerned about the global spreading of the coronavirus. We hope that none of you, your families, or your friends are suffering from the consequences of a COVID-19 illness.

Even if you and your loved ones will hopefully not be affected health wise, in these difficult times all of us have to adjust and change our daily routines due to the many restrictions ordered from health & public authorities in one way or another.

In Germany like in many other countries, authorities have taken – sometimes drastic – measures in order to protect the public from a fast spreading of the disease. Entire families have been put under quarantine and the social and public life has come to a sudden halt completely.

At BESTMALZ, we have reviewed and adapted many of our internal processes in order to protect our employees from an infection as best we can. Also, we have developed contingency plans in case that some of our workers will be exposed to the virus in one way or another. On our end, **all is being done to guarantee that the global supply chain with our all malt varieties will not be interrupted during this phase of uncertainty.** So far so good – our business is running smoothly and relatively normal up to now!

As most of you know, we have our locations in three different areas in Germany, two of which are in the countryside. Our production sites are located in Rhineland-Palatinate which has been affected by the virus below German average as of now.

Our government is trying very hard to delay the wave of infections as much as they can in order to gain time. Thus it shall be guaranteed that patients undergoing serious health issues can receive adequate treatment. Public awareness and resulting pressures on authorities and politicians are enormous so that no one can say what is going to be decided next.

One way or another we are doing our utmost and our very BEST that you as our esteemed customers and BESTMALZ fans will be guaranteed **an uninterrupted supply of our malts while we are all trying to find our ways through the current health crisis.** At this point, we have no reason to believe that this will not be possible all the way through this state of global emergency.

We wish that all of you and your businesses will soon recover from any adverse effects which the coronavirus has already brought or may bring in the future. If there is anything where we may be able to help, please let us know.

We will keep you informed if there is any change over here in Germany which requires other measures than the ones which we have already started to take some time ago.

BEST regards and malt it up!

Dr. Axel Göhler