



Canada Malting Co. Ltd
3316 Bonnybrook Rd. SE
Calgary, Alberta, T2G 4M9

March 27, 2020

Business Continuity Planning (BCP) COVID – 19;

Attention valued customer,

In light of ongoing concerns around COVID-19, this letter outlines the steps Canada Malting has taken to manage our business, keep our employees safe, and minimize supply chain disruptions of malt to our customers. We do not foresee any significant disruptions in our Production, Quality or Logistics.

Production & Quality

- Our production facilities in Calgary, AB, Montreal, QC, and Thunder Bay, ON have been identified as Essential Businesses in the Food & Beverage Supply-Chain, and as such, will continue to operate. Our Malthouses are operating at close to full capacity and we expect no shut downs.
- We have at least 1-2 months' supply of finished product in inventory at each Malthouse.
- Barley, and other required grains have been secured and stored on-site or in nearby storage, with sufficient supply for six months.
- No unexpected service interruption is expected from our utility providers (power, natural gas, effluent).
- Additional sanitation and processing supplies have been stored on each site to avoid any disruption of business.
- Contingency operating plans have been developed to operate with reduced staff in the event necessary.
- Our strict HACCP and Food-Safety protocols remain in place to ensure the highest quality and safety of our products. For more information, please see <https://canadamalting.com/expertise/>

Our People

- We have implemented additional cleaning and sanitation steps at our sites to protect the health of our teams.
- Business travel has been limited to business-critical travel, in compliance with Canadian & International Government guidelines & requirements.
- We continue to educate employees on COVID-19 symptoms and to educate them around responsible behavior in avoiding exposing themselves or others to risk.
- Effective March 13th our production sites have been closed to anyone other than business essential visitors. Essential business visitors are limited to rail and truck operators, contractors repairing critical equipment, regulators and emergency services.
- Non-Operational teams are working remotely to reduce the risk to our production teams.
- We have modified our production teams & work shifts to increase Social Distancing and to ensure redundancy within our production teams.

Transportation

- While Global Transportation networks have seen some minor challenges over the past few weeks, we are not aware of any major service interruptions with Railroads, Truck & Container carriers, or Ocean Freight lines.
- Our transload partners have good inventories and continue operations observing our Food and Safety guidelines along with guidance from local Health Authorities.
- As temporary localised disruptions may occur, we ask that customers please provide additional lead-time on orders, and look to carry increased inventory wherever possible.
- Our supply of Bagged & Toted malt through Country Malt Group Distribution Centers remains unaffected.
- Regarding the Canadian / US border:
 - Canada and the US have agreed to eliminate Non-Essential crossings to limit the spread of COVID-19.
 - Both countries have clearly stated that Trade / Commercial Traffic (Trucks / Railcars / Ocean Freight) is unaffected. There is NO expectation that the Canadian / US border will be shut at any point for Commercial / Trade purposes.
 - Canada Malting supply to the US customers is unaffected.
 - Bulk Malt shipments are unaffected.
 - Supply of bags into CMG Distribution Centres is unaffected.

While the current situation is unprecedented, Canada Malting has undertaken steps to allow continued safe and responsible operations of our sites. We do not anticipate any disruption to the supply-chain of our products within Canada, or Internationally. We continue to monitor the evolving situation, our employees, production facilities, key service providers and will communicate updates as needed.

Should you have any questions, please connect with the Canada Malting or Country Malt Group Sales team. We would be pleased to hear from you.

Kind Regards,



Armand Parisien
President,
Canada Malting Co. Ltd.

